

**From:** DPA EIS Helpdesk  
**Sent:** Thursday, April 03, 2003 2:04 PM  
**To:** All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff  
**Subject:** EIS is Down Again

Broadcast to All DPA Statewide Staff, All DPA State Associates and  
DFYS Eligibility Staff  
from Systems Operations

EIS is Down Again

The Anchorage Data Center has advised that the statewide mainframe is down. They are working to remedy the problem. We will notify you when we have more information.

Thanks for your patience.

The Help Desk